# Project Design Phase

## Problem – Solution Fit Template

The Problem-Solution Fit for Citizen AI ensures that the identified problem of inaccessible, unreliable, and complex government information is effectively addressed by the AI-powered conversational platform.

### Purpose:

- Empower citizens with easy access to trustworthy, real-time information.  
- Simplify engagement with government services, policies, and civic processes.  
- Improve citizen satisfaction and participation through personalized, AI-driven responses.  
- Reduce frustration and confusion when navigating government websites and processes.

### Template:

Problem: Citizens struggle to access clear, reliable government information.  
Solution: An AI-powered conversational platform that provides real-time, personalized, and accurate responses to citizen queries.  
Expected Outcome: Enhanced citizen engagement, improved transparency, and increased access to government information.